

Cybersecurity

We think about security all the time—so you don't have to

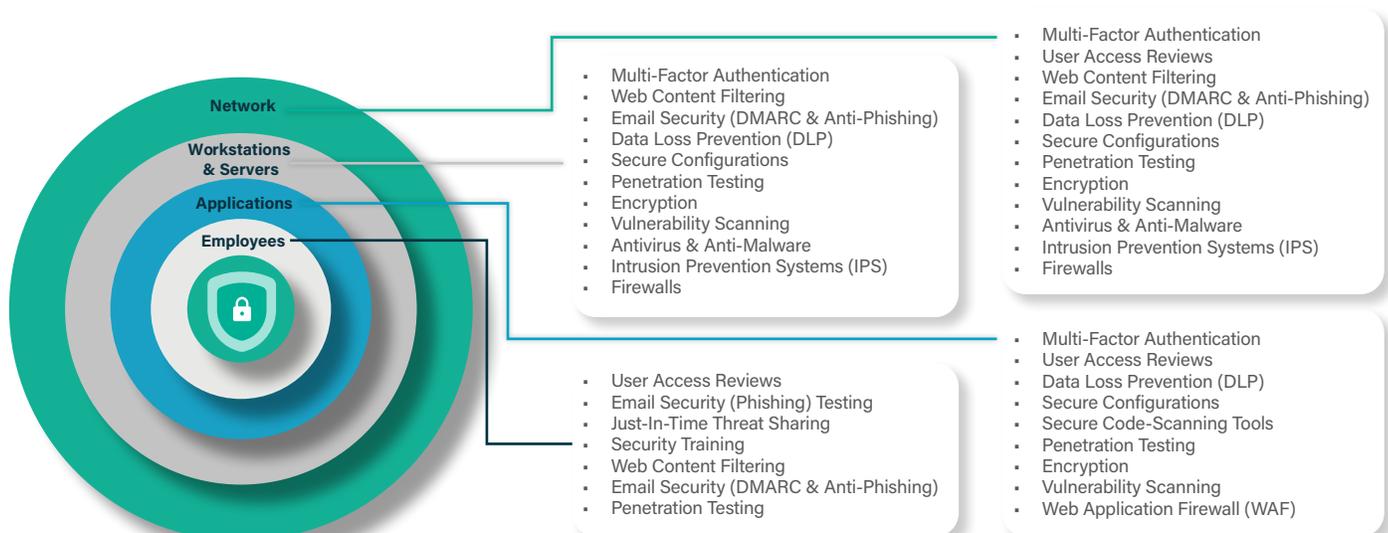
While the last decade saw intermittent periods of escalating cybersecurity threats, today's landscape requires a constant state of alert.

FuturePlan's robust, mature security infrastructure, running on enterprise-level technology networks and platforms, is designed to provide peace of mind to all of our clients and plan sponsors. Our multi-layered approach spans a broad spectrum, including associate desktops, client-facing applications, web application firewalls, intrusion prevention—and everything in between.

The depth, breadth, and multi-layered resilience of our in-house cybersecurity and IT systems is truly unique to the third-party administrator (TPA) industry.

 <p>Best-in-class security tools like Endpoint Detection and Response (EDR) and Intrusion Prevention Systems (IPS)</p>	 <p>Formal, mature Information Security Management System (ISMS) utilizing industry best practices like NIST and ISO 27001</p>	 <p>Annual stress tests of systems and security including network penetration, disaster recovery, and Denial of Service (DoS)</p>
 <p>Fully-staffed, 24/7, in-house security operations center (we do not use third-party vendors)</p>	 <p>Multi-factor authentication (MFA)</p>	 <p>System activity monitoring</p>

A MULTI-LAYERED APPROACH TO CYBERSECURITY

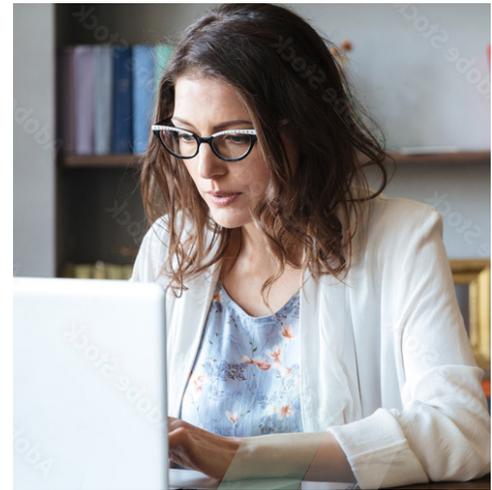


FUTUREPLAN'S APPROACH TO CYBERCRIME

Fluctuating and increasing levels of cyberthreats and broad geopolitical issues are accelerating. This requires continually assessing emerging threats and adapting to defend against them. We've set up multiple redundancies across our networks and platforms to ensure information and systems are protected and secure.

Our commercial Threat Intelligence Platform (TIP) helps us keep tabs on "bad actors" who look to commit cybercrimes, identifying their movements and patterns and leveraging intelligence from our cyberthreat consortium community. Since timely awareness and response to new threats is key to protecting data, we have a constant ear to the ground from multiple threat level consortiums, agencies, and industry groups including:

- Financial Services Information Sharing and Analysis Center (FS-ISAC), a global cyber intelligence-sharing community solely focused on financial services
- SPARK Institute, a retirement-specific IT industry group
- The federal Cybersecurity and Infrastructure Security Agency (CISA)
- Vendor-, technology-, and platform-specific information feeds from leading software companies



Learn more by visiting <https://futureplan.com/about/data-security>

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